



FOR IMMEDIATE RELEASE

USA800 Call Center Week Award Winner

USA800, Kansas City, MO, June 28, 2011 - USA800 was awarded Honorable Mention for Greatest Job Creating Culture that Inspires World Class Excellence by IQPC at Call Center Week 2011, the 12th Annual Call Center Week, taking place earlier this month at Planet Hollywood Resort and Casino in Las Vegas, Nevada.

The Call Center Excellence Awards honor, recognize and promote the most innovative call center solutions and individuals over the past year. With awards given in eight categories, they are dedicated to recognizing superior thinking, creativity and execution across the full spectrum of call center functions. The competition was very strong and broad, entries from all over the world. An advisory panel of judges, consisting of various call center experts and leaders determined the finalists and winners.

About USA800 - USA800 is the largest US based, 100% employee-owned, inbound customer contact center employing 1,300+ employee owners at its three Midwest based contact center locations. For more than 35 years, USA800 has been providing inbound sales, customer care and technical support functions across a cross section of industries including: Catalog/On-line Retail, Consumer Goods, Communications, Education, Financial Services, Government, Healthcare, Insurance, Not for Profit and Utilities. USA800 has been named as one of the Top 50 Inbound Call Centers by Customer Inter@ction Solutions® Magazine 18 years in a row. For more information, contact Chris Murdock at cmurdock@usa-800.com or go to www.usa800.com.

SUPPORTING RESOURCES:

FOR MORE INFORMATION: www.usa800.com

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