

FOR IMMEDIATE RELEASE

USA800, a local US based contact center, continues to grow with new hires.

Kansas City, MO, February 22, 2011 - USA800 is pleased to announce the expansion of their Business Development Team with the addition of two new account managers, Elaine Moyers and Chris Murdock. Chris, promoted from within the organization, and Elaine hired externally will work together to support the continued growth of USA800. USA800 has continued to grow despite the down economy due to the hard work and performance offered by its employee-owners. All of USA800's employees have the opportunity to be an employee-owner. Ownership means that front line agents to top management all have a stake in the organization through USA800's ESOP plan. The result is happier employees and costly employee attrition that is half of the national average for the contact center industry.

"I am very excited about these newly created positions, as well as the skills, talent, attitude and desire displayed by our new team members. We believe that their efforts will create many more opportunities for our sales team to close and will result in our continued high growth", said Tom Davis, USA800 CEO and employee-owner.

We look forward to the impact our newest employee owners will bring to the organization!

About USA800 - USA800 is the largest US based, 100% employee-owned, inbound customer contact center employing 1,000+ employee owners at its three Midwest based contact center locations. For more than 30 years, USA800 has been providing inbound sales, customer care and technical support functions across a cross section of industries including: Catalog/On-line Retail, Consumer Goods, Communications, Education, Financial Services, Government, Healthcare, Insurance, Not for Profit and Utilities. USA800 has been named as one of the Top 50 Inbound Call Centers by Customer Interaction Magazine. For more information, contact Tom Davis at tdavis@usa-800.com or go to www.usa800.com.

SUPPORTING RESOURCES:

FOR MORE INFORMATION: www.usa800.com

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